

# MEET YOUR PEERS!

Pick a table that is most relevant to you  
as you consider IT Governance.



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# Conquering IT Governance Together

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When you hear "IT Governance" how does it make you feel (1 word)?



Nobody has responded yet.

Hang tight! Responses are coming in.





**Why are you here?  
What do you hope to learn?**

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# IT GOVERNANCE OVERVIEW

What Governance Means to Us



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Public Doctoral High Research  
28,000+ Students  
5,000 Faculty and Staff

#### IT & Data Governance Hurdles

- Everything takes longer than expected.
- Even when data governance structures are valued, employees will still be frustrated by adherence to the process.
- Prioritization is hard.

#### IT & Data Governance Benefits

- Fully engaged stakeholders who value having a forum for bringing issues forward for resolution
- Well-documented, transparent structure that helps ensure accountability while driving a culture of data-driven decision-making.
- Clear policy and regular audits reinforce the importance and value of governance in the context of achieving high levels of confidentiality, integrity, and availability of data.
- Institutional agility.

[A Data and IT Governance Journey:  
Finding Truth Amid the Quicksand](#)

(EDUCAUSE Review)

**NAU**

- Public, Doctoral Research
- 30,000 students / 5,000 employees
- Recent centralization of IT staff
- In the midst of major IT governance changes
- IT project governance
- Focus on empowering divisions to make decisions & prioritize work
- Challenged with resource forecasting



- Mid Size Public Doctoral Very high Research
- 14000 students, 2000 fac/staff
- Mature but complex IT governance (multiple overlapping committees)
- New leadership/new stakeholders with limited understanding of existing governance
- Commitment to institutional shared governance
- Frustration at the perceived delays governance introduces



# PROCESS

How We Took the Leap



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# Process

## How You Took the Leap

(10 minutes)

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# SUPPORT & ACCOUNTABILITY

Building a Culture



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# Support & Accountability

## Building a Culture

(10 minutes)

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# SUCCESS & EFFECTIVENESS

Governance CAN be Good!



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# Success & Effectiveness

## Governance CAN be Good!

(10 minutes)

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# Closing Thoughts

Thank you!



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