Logistics

- Participants microphones and video are turned off

- Please submit your questions via the Q&A functionality
  - Questions will be moderated, but we may not have time for all
  - Limited offline follow-up afterwards

- Today's virtual event is being recorded and will be made available on the [Internet2 Youtube Channel](#), and the [Discover the Power of NET+ Services blog](#) post

Meet the Speakers

Nick Lewis

Program Manager
Internet2

Nidhi Yadav

Associate Program Manager
Internet2

AGENDA

1. Description of the services
2. Company Overview
3. Program Eligibility
4. Program Service Advisory Board
5. Program Overview
6. Benefits of the program
7. Community Engagement
8. Program Resources

NET+ CrashPlan

What is CrashPlan?

- A cloud backup service that automatically protects files with secure, continuous backups. It offers features like

  - Continuous protection
  - Secure
  - Unlimited versioning
  - Smart recovery
  - Flexible needs

- **CrashPlan advantage in higher education**,

  - License covers 6 devices
  - Unlimited cloud storage
  - Support remote users
  - Support independent research
  - Accommodate chargebacks
  - Gain central control for devices in a distributed environment
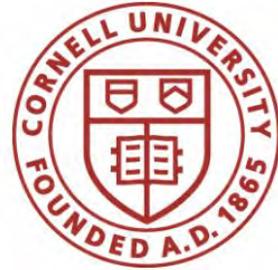 - Simplify data holds

NET+ CrashPlan Service Evaluation

NET+ CrashPlan Service Advisory Board

Interested in joining the Service Advisory Board? Please email nyadav@internet2.edu

Program Overview

The NET+ CrashPlan program provides secure and scalable data backup, ensuring protection and file recovery for laptops, desktops, Windows servers and SaaS platforms. It makes data resiliency simple and reliable for higher education.

Subscribers	33	**Eligibility**	Internet2 Higher Education members, Higher Education non-members, or an affiliate member of Internet2, including Internet2 federal affiliates.
Date Original Agreement Signed	2014		

Benefits:

- Pre-negotiated license contract customized for higher education

- Discounted pricing for Internet2 members

- Utilizes the Internet2 Network infrastructure to improve performance and integrates InCommon identity

- Liability scoped to employees

- BAA included in the agreement

- Commitment to comply with current and future accessibility standards

Available Now!

- New data resiliency offerings
    - **CrashPlan for SaaS - M365**

      Exchange Online, SharePoint Online,

      OneDrive for Business, and Teams

    - **CrashPlan for Windows servers**

      File/Print, Domain Controllers, Application Servers

NET+ CrashPlan Resources

I2Cloud
NET+

Links & Resources

General
- CrashPlan for Higher Education

Case Studies
- Wake Forest University: Finds Harmony Between Academic & Organizational Security with CrashPlan
- Wesleyan University: Legal Hold
- More case studies here!

NET+ Resources

- NET+ CrashPlan web page
- NET+ CrashPlan wiki page
- Feature requests may be submitted using this form

Community Engagement

- Quarterly Service Advisory Calls
- Quarterly Community Calls
- Inquiries:
  - Internet2: netplus@internet2.edu
  - CrashPlan EDU Sales Team internet2@Crashplan.com

NET+ Duo Security

NET+ Duo Security Program Overview

Duo Security, now part of Cisco, provides secure access and multi-factor authentication to all critical applications – for any user, from anywhere, and with any device.

# of subscribers	180
Eligibility	Internet2 members and non-member higher education institutions
Date original agreement signed	2012

NET+ Duo Security Service Evaluation in 2017

I2Cloud NET+

Northwestern University

PennState

UMBC

BROWN

INDIANA UNIVERSITY

OLD DOMINION UNIVERSITY

NYU

Business

- Legal: customized agreement using NET+ community contract templates
- Business model
- Define pricing and value proposition

Functional Assessment

- Review features and functionality
- Tune service for research and education community

Technical Integration
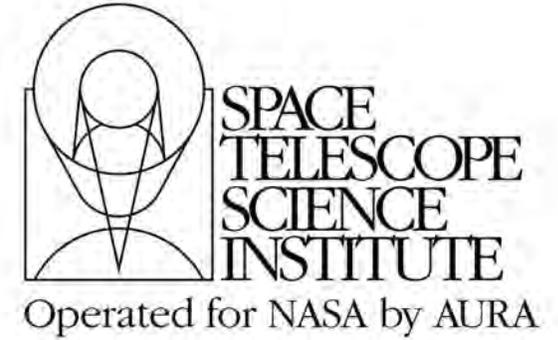
- Network
- Identity

Deployment

- Documentation
- Use cases
- Support model

Security and Compliance

- Security assessments
- FERPA, HIPAA, privacy, data handling
- Accessibility

NET+ Duo Security Service Advisory Board

NET+ Duo Security Resources

Links & Resources

General
- Duo Security Support Options

NET+ Resources

- NET+ Duo Security wiki page

- NET+ Duo Security Webpage

- NET+ Duo Security Slack Channel

Email: netplus@internet2.edu

Community Engagement

- Monthly community calls on 2nd Thursday of month at 1pm ET
- Newsletters
- Webinars – next on risk based auth
- Inquiries:
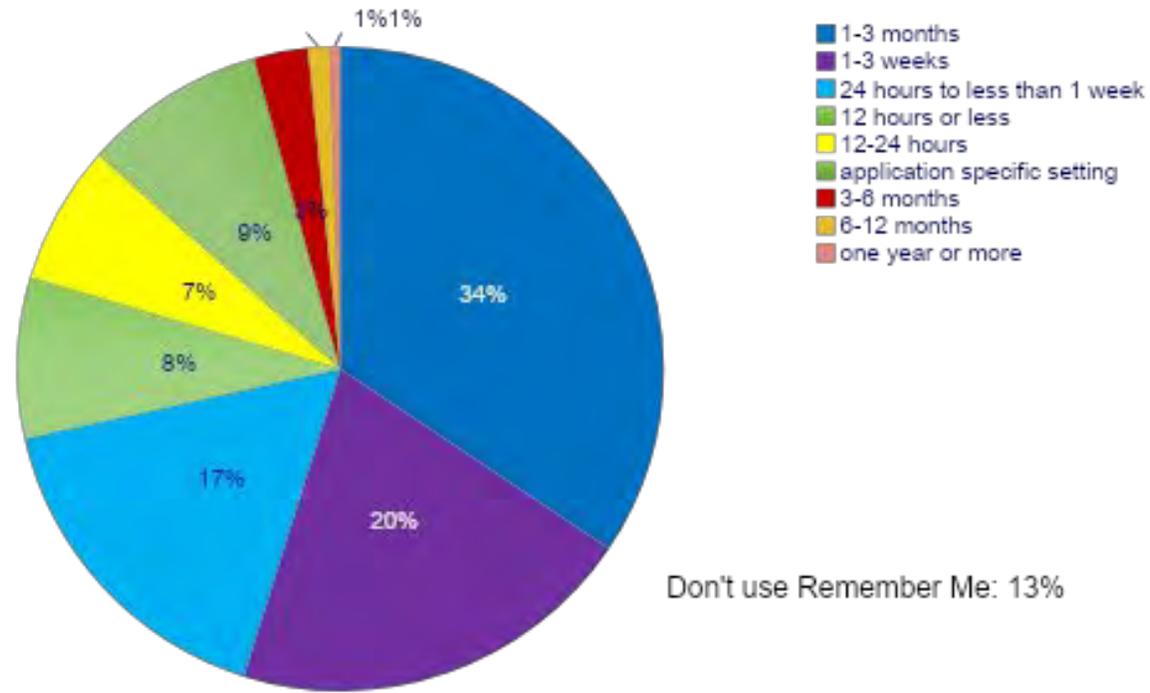 - Internet2: netplus@internet2.edu

NET+ Duo Security Service Advisory Board

- Provide oversight of the program and vendor management for the community
- Formed in 2015
- Product updates discussed
- Universal Prompt
- TOTP/HOTP
- Verified Push

NET+ Duo Security – MFA Community Survey 2023

- Many thanks to RuthAnne Bevier!
- Many thanks to the academic and research organizations that responded
- NET+ is gathering data in other programs in a granular way for <u>Institutional Profiles</u>
- Worked with NET+ Duo service advisory board
- Goal was to have it take 10 minutes or less for someone knowledgably about MFA on their campus to complete survey
- Sent to NET+ Duo users, EDUCAUSE Security and IDM, and REN-ISAC Discuss email lists
- A public blog with high level <u>report</u>
- 225 unique with 2 anonymous from 10 countries
- Combined, responding institutions' services protect the learning of over 3 million students.

NET+ Duo Security – MFA Community Survey 2023

Remember Me Timeframes 2023

- 1-3 months
- 1-3 weeks
- 24 hours to less than 1 week
- 12 hours or less
- 12-24 hours
- application specific setting
- 3-6 months
- 6-12 months
- one year or more

34%
20%
17%
8%
7%
9%
1% 1%

Don't use Remember Me: 13%

NET+ Duo Security topics discussed in community

- MFA Phishing Bypass Attacks
- Passkey usage – campaign guide
- IT Accessibility – Plus see Keith Wessel and Keith Hays from University of Illinois Urbana-Champaign - <u>Two-Factors – No Eyes – Again</u>
- Also other adhoc community calls

NET+ LastPass

NET+ LastPass Program Overview

LastPass is a password manager and single sign-on solution that makes it easy to log in to every web account while following best practices for password security. Through the custom-developed, affordable Internet2 NET+ LastPass packages, colleges and universities can offer school-sponsored password management to every person on campus.

Includes personal accounts and families as a benefit!

# of subscribers	65
Eligibility	Internet2 Higher Education members and non-members
Date original agreement signed	2015

NET+ LastPass Service Evaluation

Business

- Legal: customized agreement using NET+ community contract templates

- Business model

- Define pricing and value proposition

Functional Assessment

- Review features and functionality

- Tune service for research and education community

Technical Integration
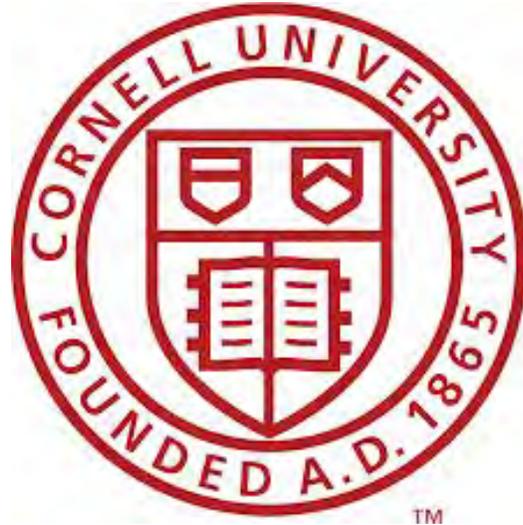- Network
- Identity

Deployment

- Documentation

- Use cases

- Support model

Security and Compliance

- Security assessments

- FERPA, HIPAA, privacy, data handling

- Accessibility

- Review of the cryptography and implementation

NET+ LastPass Service Advisory Group

NET+ LastPass Resources

Links & Resources

General
- LastPass Support

Case Studies
- NET+ LastPass at University of Oklahoma

NET+ Resources

- NET+ LastPass wiki page
- NET+ LastPass Webpage

Email: netplus@internet2.edu

Community Engagement

- Slack community to be setup
- Town halls - EDUCAUSE QuickTalk
- Newsletters
- Webinars

- Inquiries:
  - Internet2: netplus@internet2.edu

NET+ LassPass Service Advisory Group

- Formed in 2023 in response to the 2022 security incident
- LastPass CEO Karim Toubba kicked off the advisory group
- Provide oversight of the program and vendor management for the community
- Separation from GoTo
- LastPass Labs – <u>1 year anniversary!</u>

NET+ LassPass Service Advisory Group

- Product Updates discussed
- <u>Password vault URL encryption</u> that LastPass recently rolled out to users – from incident and requested by higher education
- <u>LastPass Automated Compliance</u> with Drata – being transparent with customers
- Duo Universal Prompt
- Passkey/passwordless
- Security enhancements – improving master password hygiene
- Federate integration
- Logging improvements

- Currently discussing growing adoption on campus

Questions

Looking Ahead

9-Part Webinar Series

Dates and Topics:
- ~~Sept. 19: Overview of NET+ Services~~
- ~~Sept. 26: What's New in the NET+ Portfolio?~~
- ~~Oct. 3: NET+ Google Workspace, DryvIQ, Miro~~
- ~~Oct. 10: NET+ ServiceNow, Docusign, Splunk~~
- ~~Oct. 17: NET+ Canvas, Panopto, LabArchives~~
- ~~Oct. 31: NET+ AWS, GCP, CICP, Kion~~
- ~~Nov. 7: NET+ Zoom, Lumen SIP, Clearspan~~
- ~~Nov. 14: NET+ Duo, LastPass, Crashplan~~
- Dec. 5: NET+ Procurement

Key Highlights:
- Discover the benefits of NET+ Services
- Learn about exclusive contract terms and pricing
- Explore community resources and engagement opportunities
- Dive into program-specific features and use cases

But WAIT…

- Sign up for the NET+ Pathify Webinar
- [Link to register](#)